

TO THE  
**HUNGRY . . . .**  
**HOMELESS . . . .**  
**HOPELESS . . . .**

THERE IS  
*HOPE!*

Every meal, program, or night of shelter  
you helped provide gave someone a  
reason to believe. *Thank you.*



**The Scott Mission**  
A Christian Ministry of Mercy and Love

ANNUAL REPORT 2013



The Scott Mission  
A Christian Ministry of Mercy and Love

## *Our Mission*

"Through Christ's love, we care.  
We reach out to those who have been passed by.  
We restore hope. We build community."

## *Our Values*

Dependence on God, Faithfulness,  
Generosity, Grace, Hospitality, Integrity,  
Love and Mercy and Respect

## *Board Members*

Joe Nemni, *Chair*  
Jonathan Wilson, *Vice-Chair*  
Kathleen Butterfield  
Glenn Mallory  
Eva Wong Scanlan  
Trevor Serebro  
Jason Storsley





## A MESSAGE FROM OUR CEO

# Thank you for being the hands and feet of Christ!

To the hurting people of Toronto, The Scott Mission was a beacon of hope in 2013. Every single meal, night of shelter, and life-changing program that made a difference in lives was possible because of friends like you.

Your prayers and gifts of support put hands and feet to the love and compassion of Christ. Your generosity gave hope to those in need . . . and we are so grateful.

Thank you for allowing God to use you to help the working poor and homeless in Toronto.

Since 1941, The Scott Mission has welcomed our neighbours in trouble with open arms of love. We couldn't do it without you. Your prayers, gifts, and volunteer hours helped us reach record numbers of hungry and homeless last year.

Please take a moment to read through this report to find out the impact you have made on lives in 2013. Let Leroy, Toufiq, Christy, Farwa, and Raj tell you what your generosity has meant to them. You will be touched.

I believe this year will be the most critical year yet for Toronto's hungry and homeless. They will need us more than ever. Thank you in advance for continuing to put Christ's love and compassion into action for those in need.

A handwritten signature in blue ink that reads "Peter Duraisami". The signature is stylized and fluid, with a horizontal line underneath the name.

Peter Duraisami  
CEO, The Scott Mission



# "They clothed me, sheltered me, and fed me."

When Leroy needed help the most, The Scott Mission was there for him.

"It means a lot to my life . . . they clothed me, sheltered me, and fed me," he says. Through our Men's Ministry, Leroy also found Bible studies and counseling that helped him get his life on track.

"They care . . . they take an interest in us. You can get hot meals, a place to stay, and it stops you from getting into trouble," Leroy explains.

Now, Leroy has his own apartment. But the Mission is still an important part of his life. He stops by every day for a hot meal, to talk to one of the staff, or to participate in a Bible study.

"I've seen what I could have done to my life without The Scott Mission. I'm glad I found it!" Leroy says. "The Scott Mission serves the people that need it. Many people don't have anywhere else to go. They need food. There are good things here!"

**Your generous and compassionate support makes a life-changing difference for men like Leroy. Thank you for helping to provide meals, clothing, shelter, spiritual healing, counseling, and more for men in need.**

## YOUR *Gifts* IN ACTION

### You impacted lives in 2013!

Last year, we served the men in our community through:

- Clothing for 5,673
- 7,155 personal hygiene items (soap, razors, toothpaste)
- Winter coats for 167, plus boots, gloves, and accessories
- 1,485 bags of groceries
- 65,008 hot meals served
- Counseling for 300
- Newly renovated Overnight Shelter
- Renovated laundry, washroom, and shower facilities

You also helped provide Ministry and Retreat opportunities for many of our men.





**“Coming here is like a mini-vacation.”**

There are not a lot of safe options in 16-year-old Toufiq’s neighbourhood for hanging out. “Especially in the summertime, you cannot really be outside,” he explains.

That is why Toufiq and his family are so grateful for The Scott Mission O’Connor Family Centre’s youth programs and The Scott Mission Camp. “Coming here is like a mini-vacation,” he says. “It is a space of freedom, I don’t have to worry. This program is important . . . it really does help a lot of kids stay out of trouble.”

Toufiq says having adults who care at the Centre makes a big difference. “The leaders really help. This summer, I was in a summer school math class,” he explains. “I would come by and Lyndon (one of the leaders) helped me with my homework. I got an 86%! They are cool and helpful; the program is fun.”

Toufiq remembers one leader sharing a story of their childhood. “It was similar to mine,” he says. “It made me realize I’m not alone.”

For children of low-income families, youth programs can help equip them for success in school and life through safe activities, educational support, and Bible studies. Your prayers and gifts invest in tomorrow’s generation every day. During the summer, Camp gives these children a rare opportunity to experience fun and games while growing closer to God.

Thank you for impacting our community’s youth by supporting summer camps, our after-school programs, and family camps.

### Summer fun 2013!

Last year, your gifts helped:

- 584 children and youth attend summer camp
- 26 teens participate in the Foundations Program—where kids go to camp for two weeks and participate in a year-round program of Bible study, mentorship, group activities, and personal growth. The purpose of the Foundations Program is to develop and nurture leaders in the community. The program builds up faith and responsibility in young people. Many staff members at our Camp regularly come through this program. In 2013, 18 paid staff had been through the Foundations Program.
- 35 attend our Family Camp for Mothers and Children—a respite so desperately needed for time to bond, relax, and reconnect

Your influence on children through The Scott Mission does not end with summer camp. Because of your faithfulness, our after-school programs in Lawrence Heights and at O’Connor Family Centre offer weekly clubs and activities for kids.

### "It felt like home."

Farwa and Raj couldn't trust just anyone to watch their son. A 3-year-old with autism, little Zan needed caregivers with skill and understanding.

The Scott Mission's Childcare Centre was just the place. "Many people are reluctant to take on a child with autism. But when we came for a visit, it felt like home," Farwa said.

"Our son was non-verbal last year when he came here. He was very aggressive and had a bad temper because he couldn't communicate," Farwa recalls. "But the staff members were very knowledgeable and were with us every step of the way. We worked together on behaviour and potty training. They helped arrange help for Zan with other agencies, like a speech therapist. We worked together."

Now, Zan is speaking a lot more, and is able to control his emotions in a more positive way. "You can tell the staff members are happy to see

him by their greetings," his parents say. "We even gave him the option to stay home one day, and he insisted he come to the Mission."

Because of the Childcare Centre, Zan's parents believe he is better equipped to overcome the challenge of autism. "We are very hopeful for his future now. He is going to start school in the fall and we believe he will be able to be in a regular classroom."

Farwa says, "This isn't just a day care; the staff members are welcoming, accommodating, knowledgeable, and experienced." Knowing Zan is safe and loved empowers his mother to go back to school and take classes for further study.

Thank you for helping to care for the most vulnerable among us . . . our children. Your support gives parents like Farwa and Raj, a safe place for their children while they study, work, and build a future for their children.

## YOUR *Gifts* IN ACTION

### Caring for children and families in our community

We are proud of our new childcare space in the O'Connor Family Centre. It is only possible because of support from friends like you.





### “You are in the right place!”

Christy will never forget those words the first time she came to The Scott Mission.

The weather was turning cold and the Namibia native had no money to get coats for her 8-year-old daughter and herself. “I wasn’t sure I would be able to get help,” she remembers. “I told the worker and she says, ‘You are in the right place!’ They gave my daughter a new snowsuit and me a long jacket that is so warm. I still use it today!”

Since then, Christy says The Scott Mission has indeed been the right place . . . and always at the right time.

“I come to the Mission every couple months or so for help from the food bank,” she says. “The bag of groceries helps us for a long time because it is just the two of us.”

Staff members also helped Christy find other agencies that could give her much-needed furniture for her apartment. “The Scott Mission opened the doors I needed and gave me connections that helped.”

Today, Christy is grateful for the help she received and wants to help others. That is why she is taking classes to improve her English and writing skills. “I want to help people. When I see someone in need, it is a pain in my heart,” she says. Christy is already volunteering at a seniors program.

“When you give to the Mission, it is helping everyone,” Christy says. “This is the place—the right place—to run to if you have a need.”

Thank you for coming alongside women and families in Toronto with your generous support and prayers. Your giving empowers the Women and Family Program to provide food and clothing, as well as Bible studies, special help at Christmas, out-of-town retreats, counseling, education, job training, and more. Your generosity puts God’s love in action.

## YOUR *Gifts* IN ACTION

### **Making a difference for women and children!**

Through your support, in 2013 we were able to provide:

- 19,310 bags of groceries to families in need
- 2,628 grocery gift cards for Christmas
- 27,385 people with clothing
- 1,923 children with new toys

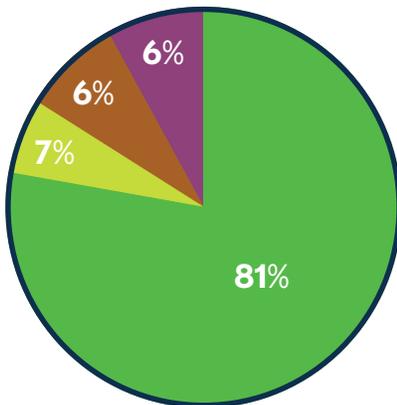
**Also in 2013, we opened our new O’Connor Family Centre that is impacting the entire community.**





## 2013 Financial Information

### HOW FUNDS ARE USED:

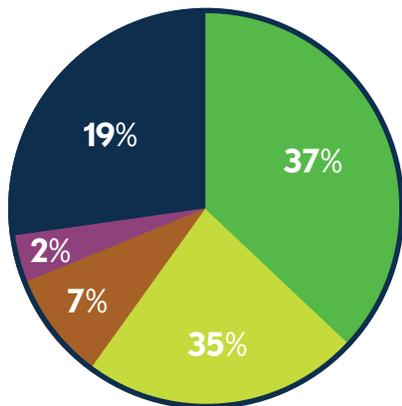


 Programs and Ministry

 Public Awareness

 Administration

 Fundraising



### WHERE OUR SUPPORT COMES FROM:

 General Donations

 Bequests

 Gifts-in-Kind

 Government Grants

 Other

For our detailed financial statements, please visit  
[www.ScottMission.com](http://www.ScottMission.com) or call 416.923.2400.

# The Good Samaritan Monthly Giving Circle

It is easier than ever to impact our neighbours in need! The Scott Mission offers a convenient and safe way for you to support our ministry through pre-authorized monthly gifts. This form of giving provides us with a steady and reliable source of funding, so that we can serve the poorest people in Toronto throughout the year. It also helps us to lower our administrative costs and put more of every dollar received back into our programs!

For more information on our **Monthly Giving Circle**, please contact:

**Gladys Lau, Donor Relations Officer**

**Tel: 416.923.8872, ext. 436**

**E-mail: [glau@ScottMission.com](mailto:glau@ScottMission.com)**

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# The Legacy of Mercy and Love Society

You can leave a legacy of hope and continue the important work of The Scott Mission by remembering us in your Will. Members of our Legacy of Mercy and Love Society help us ensure a better tomorrow for the homeless and needy of Toronto.

For more information on **The Scott Mission's Legacy Society**, please contact:

**Claudia Hughes, Donor Relations Officer, Major Giving**

**Tel: 416.923.8872, ext. 281**

**E-mail: [chughes@ScottMission.com](mailto:chughes@ScottMission.com)**



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## ***Our Monthly Giving Policy:***

You can change or cancel your monthly donation at any time by notifying **The Scott Mission** 15 days in advance.

You have certain recourse rights if any debit does not comply with this agreement. For example, you have the right to receive reimbursement for any debit that is not authorized or is not consistent with this PAD agreement. To obtain more information on your recourse rights, contact your financial institution or visit [www.cdnpay.ca](http://www.cdnpay.ca).





**The Scott Mission's volunteers are an essential and valued part of our family, providing support in all areas of ministry. In 2013, volunteers logged a total of 27,116 hours!**



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The Scott Mission is a registered Canadian charity founded in 1941.  
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